UW Bothell Back to Work
UWB-IT Information Session

September 23, 2021
Welcome & Overview

Presenters
- Amy Stutesman
  Interim Assistant Vice Chancellor for IT & CIO
- Adri Macarthur
  Manager, Technology Support

Topics
- Technology Updates & Info
- Student Technology Resources
- Teaching & Learning Resources
- Contact Info & Resources

Q&A
Technology Updates & Info

- Your computer will need to re-acclimate to campus!
  - You may have updates
  - Plan some time for this and expect to reboot

- Faculty & Staff Computer Replacement
  - Still emergency replacement only
  - Continue to experience supply chain shortages

- New Conference Room Reservation System: 25 Live!
  - For more information, visit: Getting Started with 25 Live

- IT Support: Fall Start Priorities
  - Primary focus is supporting instruction and classrooms
  - Also prioritizing faculty and staff work stoppages
  - Please email requests to uwbit@uw.edu

- Google Drive
  - Recommendation: No changes for now. More information will be forthcoming.

- Email Phishing
  - Stay Aware! https://ciso.uw.edu/education/phishing-examples/
  - Report suspected phishing: help@uw.edu
Student Technology Resources

• Media Checkout is Back!
  • Service will re-start September 29th
  • *Coming Soon:* A new reservation portal for equipment check-out

• Open Learning Lab is Re-opening!
  • OLL will be open September 29th

• Virtual Labs Service Extended
  • Limited version of the services available through December 2021

• Student Laptop & Hotspot Checkout
  • Laptop checkout length is quarterly with option to renew through Spring Quarter
  • Hotspot service was approved for 2021-22 by STF!
Teaching & Learning Resources

• Digital Learning & Engagement Workshops
  • Canvas Refresher
  • Zoom Tips & Tricks
  • Hypothes.is in Canvas: New Canvas Integration
  • Panopto
  • Accessibility Basics

• Open Office Hours with Digital Learning & Engagement Staff
  • Available September 20th through October 15th
  • Visit our page for times: https://www.uwb.edu/it/training-and-support/workshops-events/digital-learning-support

• Webpage Highlight: Student Technology Resources Page
  • Referral information for students with technology needs
  • Visit our page for more information: https://www.uwb.edu/it/teaching/tech-resource-guide
Teaching & Learning Resources: Classrooms

- **Coming Soon:** Document cameras for all classrooms
  - Allow images to be captured in Panopto
  - Upload images to Canvas for easier sharing
  - *New:* Online training materials for using document cameras, podiums, & lecture capture

- Classroom microphones
  - Lapel microphones in all classrooms
  - Adapted for easier cleaning
  - Recommended for use with Panopto & podium technologies
  - Surgical masks are recommended for better voice clarity

- Enhancing classroom podium connectivity for your laptop
  - Pilot to deploy additional adaptors in classrooms for laptops to connect to the classroom system
  - Prioritizing high use classrooms and will fully roll out as we receive additional equipment.

- Classroom projection screens
  - New projection screens in Discovery Hall!
Contact Us & Resources!

• Teach Anywhere Webpage:  www.uwb.edu/it/teaching

• Learn Anywhere Webpage:  www.uwb.edu/it/learning

• Work Anywhere Webpage:  www.uwb.edu/it/working

• Security--Stay Informed: Online Training | Office of the CISO (uw.edu)

• IT contact Info
  • HelpDesk
    • uwbit@uw.edu
    • 425-352-3456
  • Digital Learning & Engagement
    • uwbdl@uw.edu
    • 425-352-3906
  • Hours:  www.uwb.edu/it/get-help
Thank you!