

Pay by Stall → Pay by Plate FAQ

Q: What is Pay by Plate?

A: Pay by Plate is an easier way to pay for daily campus parking. Your license plate number is used to link payment to your parking session. An electronic receipt can be sent via text message to your phone.

Q: What are the advantages of Pay by Plate?

A: There are many advantages to a Pay by Plate system:

- You will have in-and-out privileges in general parking stalls.
- You won't have to worry about forgetting your space numbers by the time you get to the pay station.
- Most people use the same license plate number but park in a different space each day which means you will only need to remember your license plate number.
- License plate numbers are much easier to read than painted space numbers.

Q: Will Pay by Plate cost more than Pay by Stall?

A: The price for Pay by Plate is the same as Pay by Stall.

Q: Can I move spaces after I paid with Pay by Plate before my time expires?

A: Yes, you may move to any general parking stall once you have registered your license plate for the allotted time. Note that this is only valid in the general stalls and not any specially marked stalls.

Q: Will I still be able to pay for a specific stall to park in?

A: No, the Pay by Stall function will be discontinued at the pay station. Pay by Plate is completely replacing Pay by Stall programming at the pay station. Attempting to enter a stall number will result in your vehicle not being registered to park for the allotted time you paid.

Q: Can I extend my time?

A: You cannot extend your current parking session. If you need more time, you will need to initiate another transaction to start a new time session. You can purchase a new session and continue to stay in the same stall.

Q: How does parking enforcement staff know I paid?

A: The Pay by Plate pay stations sync with parking enforcement's handheld devices so staff can see the purchases made on Pay by Plate pay stations.

Q: What do you do with my license plate information?

A: We take the privacy of your sensitive information seriously. The license plate information we gather through the Pay by Plate system is never marketed or sold to third parties. Only trained and authorized personnel may access the secure database that holds license plate information. The only purpose for the license plate data is to validate parking privileges.

Q: How do I enter a special license plate?

A: Use the keypad on the pay station to enter your license plate including the stacked characters [alphanumeric only, no special characters]. See examples below:

Vehicle License Plate	License Plate to Enter
 A standard Washington license plate with the text "WASHINGTON" at the top, "EVERGREEN STATE" at the bottom, and "4 MONTHS 2011" in a blue box on the right. The main plate number is "AAA8103".	AAA8103
 A Washington license plate with "WASHINGTON" at the top and "UNIVERSITY of WASHINGTON" at the bottom. The main plate number is "WSMPLE". There are small boxes for "MONTH TAB" and "YEAR TAB" on the right side.	WSMPLE
 A Washington license plate with "WASHINGTON" at the top and "EVERGREEN STATE" at the bottom. The main plate number is "DP03750". There is a "1 MONTH 2013" sticker on the right and a "DP" symbol on the left.	DP03750

	<p>MC05445</p>
	<p>AFSMPLE</p>

Q: What if I type in my plate number wrong?

A: It is very important to review all of your parking details before purchasing your time. Parking time sessions cannot be adjusted once started. Should you start a session on the wrong license plate, you will need to immediately start another session with the correct license plate number. If parking enforcement staff are not able to match the license plate on your vehicle with the transaction data, you will receive a parking citation.

Q: Where should I direct further questions or concerns?

A: For any questions or help regarding Pay by Plate services, email uwb-parking@uw.edu or call (425) 352-3369.