

UW Bothell Auxiliary Services FY2018-2021 Strategic Plan (3 years)

MISSION – WHAT WE DO	VISION – ASPIRE TO BE	VALUES
We provide innovative, customer driven, financially self sustaining, goods and services, that support the University’s mission.	A valued campus partner who inspires innovation and collaboration to achieve high quality services.	Collaboration* Quality Service Diversity* Efficiently Sustainability Innovation Integrity

Focus on staff, faculty, student, and community	Internal Business Practice	Organizational Excellence	Resources
Demonstrate a culture of exceptional service	Streamline and standardize processes, policies, and procedures	Build and Support Professional Development	Create a sustainable business plan
Support student engagement and success through our work	Exhibit fiscally responsible practices	Seek out and implement sustainable best practices	Diversify funding sources
Enhance internal and external partnerships	Continuously pursue innovative and creative ways to enhance the program	Commitment to University, Division, and Department core values	
Provide clear, timely, accurate and consistent communications from knowledgeable staff	Actively participate in the University Business Diversity Plan	Recruit and support a diverse staff	Invest in new Opportunities