Emergency Housing

If you are hurt or in imminent danger, call 9-1-1.

If you are actively fleeing domestic violence, call DVHopeline at: 206-737-0242 or visit online at https://dvhopeline.org/

If you are a teen, call Teen Link at 866-833-6546 or visit Teen Link online.

If you are looking for immediate assistance and/or emergency shelter, call 2-1-1 or visit King County Crisis Connections. King County 2-1-1 connects you with a variety of support services. They can help you find shelter if you need it. Trained staff will answer your call 24/7 and assist you with the agency contact information that may be able to help.

If you are staying in an emergency shelter, outside, or in a car and need help finding a long-term housing solution, Contact a Regional Access Point (RAP). These entry points are resource centers where individuals and families experiencing homelessness can get help finding housing and other resources. See next section on “King County Coordinated Entry” for more information.

If you are between 17 and 24 years old and think you could become homeless in the next 14 days (about 2 weeks), Contact a Regional Access Point (RAP).

If you are facing eviction, Contact Housing Justice Project, the Northwest Justice Project, the King County Dispute Resolution Center, or the Tenant Law Center.

To better understand your rights as a renter and/or receive tenants' rights counseling, check out the City of Seattle Renting Hotline (206-684-5700), the Tenants Union, or Solid Ground.

If you are a homeowner facing foreclosure, call the Washington Homeownership Resource Center (877-894-4663) for referrals, rescue loans, and other forbearance options.

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If you are a currently enrolled UW Bothell or Cascadia College students taking at least 6 credits and you are homeless or at risk of losing your housing, you may qualify for special funding through United Way of King County’s Benefits Hub.

**Who can I call for Emergency Shelter Services?**

**Single Adults:** Call 211 to get connected to the shelter.

**Youth and Young Adults (Under the age 25):**
YouthCare: (800) 495-7802  
ROOTS: (206) 632-1635  
The Landing: (425) 449-3868  
New Horizons (206) 374-0866  
Nexus: (253) 275-1634  
PSKS: (206) 726-8500

**Families:** Families experiencing literal homelessness or fleeing domestic violence who need same day access to shelter should call the Family Emergency Shelter Access Line (206-245-1026) every day they need shelter, starting at 9:00am (no end time). If a shelter bed is available, families will be contacted by shelter providers throughout King County in the afternoon and evening.

**King County Coordinated Entry**

King County participates in what is called “Coordinated Entry for All.” CEA is intended to help people experiencing homelessness find stable housing by identifying, assessing, and connecting them to housing support services and housing resources. CEA uses a standardized Housing Triage Tool that matches services and available housing resources to people experiencing homelessness.

Coordinated Entry serves all people (single adults, young adults, couples, families, and veterans) experiencing homelessness. You may be eligible if you are

- Living and sleeping outside
- Sleeping in a place not meant for human habitation
- Staying in a shelter

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• Fleeing/attempting to flee domestic violence
• Exiting an institution where you resided for up to 90 days (about 3 months) and were in shelter or a place not meant for human habitation immediately prior to entering that institution.

How does CEA work?

1. **ACCESS:** Regional Access Points (RAPs) are an entry point to CEA. These entry points are resource centers where households experiencing homelessness can get help finding housing and other resources. Individuals and families experiencing homelessness may call ahead to schedule an appointment. **To schedule an appointment for a CEA Housing Triage Tool, households must contact a Regional Access Point directly.** Regional Access Points have limited walk-in hours available. Walk-ins are first come first served. Households experiencing homelessness in King County are able to access any RAP, not just the one they are located nearest.

2. **ASSESSMENT:** CEA uses a triage tool, called the VI-SPDAT, to get more information about the needs of each homeless family or homeless person. In general, the triage tool asks a series of questions about you, your health, how you are experiencing homelessness, and what other needs you might have. Each RAP site utilizes the same assessment tool and database.

3. **PRIORITIZATION:** CEA does not use a waitlist. Instead, we work to match the needs of the household experiencing homelessness with available housing resources. However, housing is not guaranteed, and the wait time is uncertain.

4. **REFERAL AND PLACEMENT:** CEA refers households experiencing homelessness to a variety of resources, including Rapid Rehousing, Transitional Housing, Permanent Housing, and Permanent Supportive Housing. If a housing resource referral is unsuccessful the household will continue to be prioritized. Households can refuse available housing resources based on preference or need without negative repercussion to their prioritized status.

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